



SYLVANIA SMART+ User Guide



SYLVANIA SMART+ Zigbee Guide

Voice Setup



- 1 Remove bulb from its box and screw it into a desired socket
- 2 Turn the power to the socket on
 - a. Full color bulbs should flash blue, red, green and white, and soft white bulbs should flash white four times
 - i. If the bulb does not flash as outlined above, power the bulb off and then on five times to reset the bulb
 - ii. Repeat Step #2
- 3 Find your Zigbee hub (i.e. Amazon Echo Plus, SmartThings)
- 4 Connect your bulb using the instructions that came with the hub
 - a. For example, for Amazon Echo Plus, you can simply say “Alexa, *DISCOVER DEVICES*”
 - b. You can add your device using your Zigbee Hubs App
- 5 Control the bulb using your voice (i.e. “Alexa, turn [*light name*] to red)

NOTE: see your Zigbee Hub app instruction guide for pairing devices

SYLVANIA SMART+ Zigbee Guide

App Setup (Alexa Echo Plus)



- 1 Open the Amazon Alexa app
- 2 Press the menu button in the top left corner
- 3 Press *"Add device"*
- 4 Select the type of device type you would like to pair (i.e. light)
- 5 Select the bulb brand, and if it cannot be found, select *"Other"*
- 6 Press *"Discover Devices"*
- 7 Once Alexa has found your device, press the *"Devices"* button in the bottom right corner of the Alexa App
- 8 Press the *"Lights"* button to see all your lights
- 9 Press the light you want to control and begin controlling

Video Instructions:



SYLVANIA SMART+ Zigbee Guide

Voice Setup (The Google Assist)



- 1 Open the Google Home app
- 2 Press the “+” or “Add”
- 3 Press “Set up device”
- 4 Press “Have something already set up?” section
- 5 Press the search button or the magnifying glass in the top right corner
- 6 Press “SYLVANIA SMART Home”
- 7 Log into you Sylvania Account
- 8 Say “Okay google, sync devices” or sync the devices using the google home app
- 9 Now your device is ready for voice control

Video Instructions:



SYLVANIA SMART+ Guide Continued

Additional Hub Setup Details

Additional Hub Setup details:

Installation videos are available on www.sylvania.com/smartplussupport

Wink:



SmartThings



SYLVANIA SMART⁺ Guide Continued

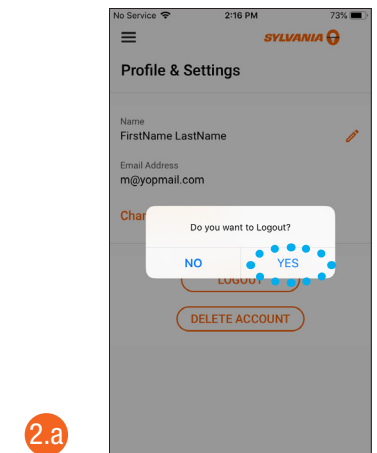
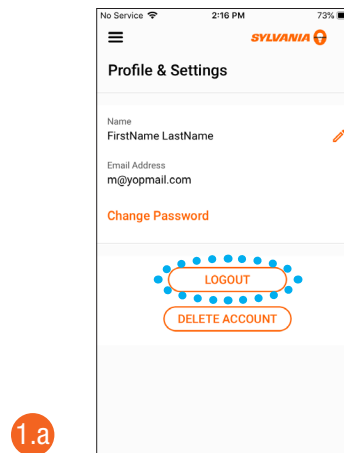
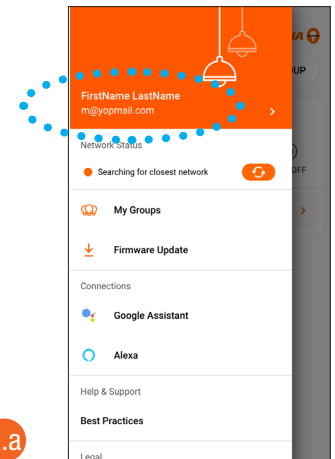
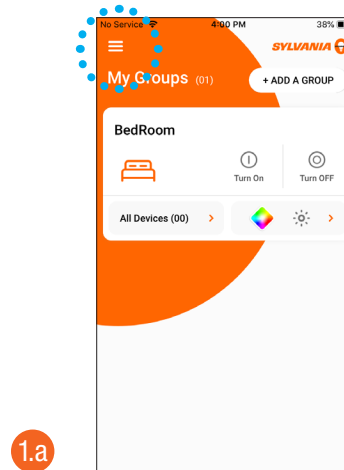
Troubleshooting

Pairing device to a SYLVANIA app

- 1 If pairing fails when trying to connect your Sylvania smart device to the Sylvania app, power cycle the bulb (meaning turn it off and on again or unscrew and screw it in) 5 times to reset your device
- 2 If it fails again, repeat step 1 again
- 3 If it continues to fail, contact customer service @ 1-800-Lightbulb

Logging out of a SYLVANIA account

- 1.a From the “My Groups” Page, Press the menu button in the top left corner
- 2.a Press your account name at the top of the me
- 3.a Press “LOGOUT” at the bottom of the screen
- 4.a Press “YES” when asked if you want to log out

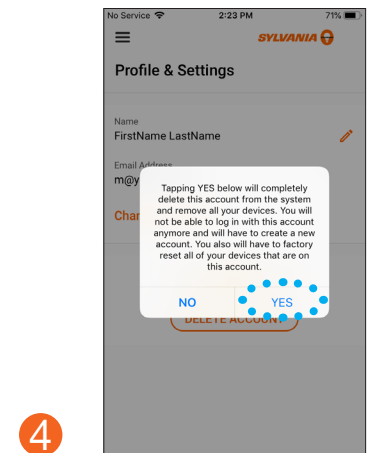
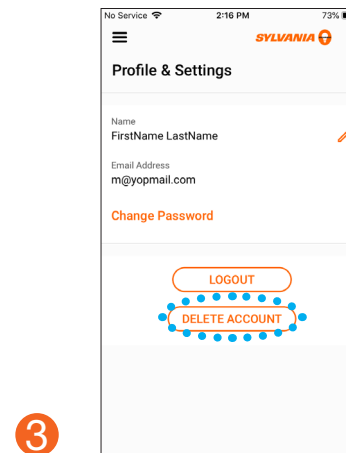
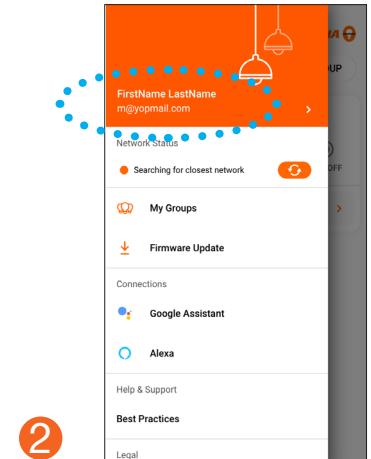
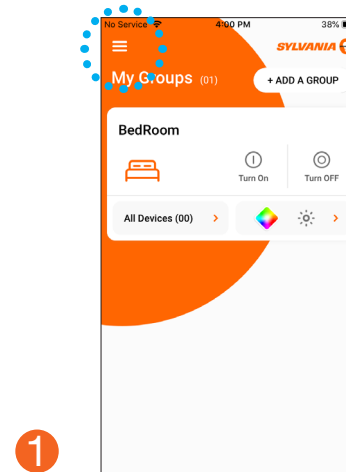


SYLVANIA SMART+ Guide Continued

Troubleshooting

Deleting a SYLVANIA account

- 1 From the “My Groups” Page, Press the menu button in the top left corner
- 2 Press your account name at the top of the menu
- 3 Press “DELETE ACCOUNT” at the bottom of the screen
- 4 Press “YES” when prompted to do so



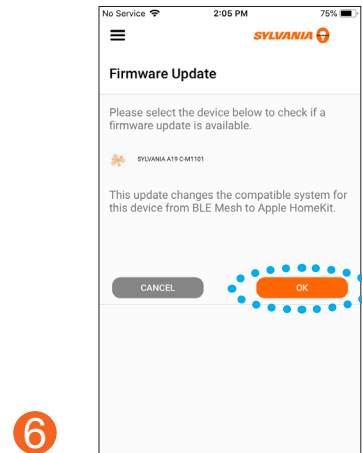
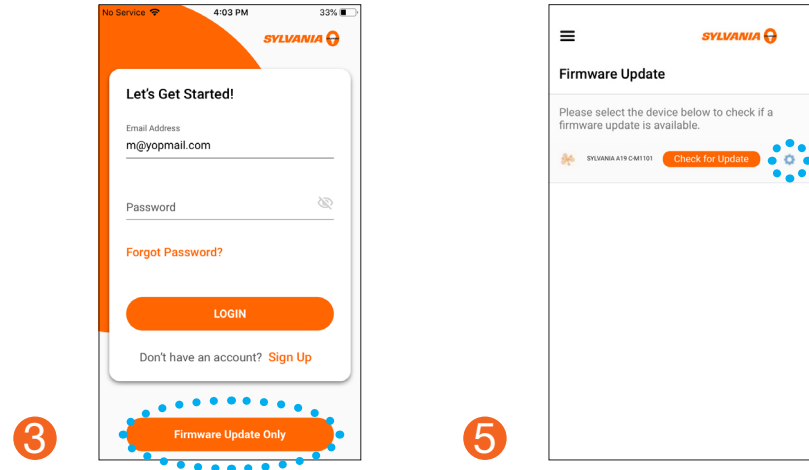
SYLVANIA SMART⁺ Guide Continued

Troubleshooting

Firmware updates for system conversion

Converting lamp from Bluetooth (BLE MESH) to (back to) Apple HomeKit

- 1 Reset your device (refer to reset instructions)
- 2 Log out of the SYLVANIA App
- 3 At the bottom of the login Page, Select “Firmware Updates Only”
- 4 Find your device
- 5 Select the settings button on the right of the device
- 6 Confirm update is to change the system compatibility from BLE Mesh to Apple Homekit
 - i. If yes: Select OK to update
 - ii. Select cancel if the update is to convert the system compatibility from Apple Homekit to BLE Mesh



SYLVANIA SMART⁺ Guide Continued

Troubleshooting

Converting lamp from Apple HomeKit to (back to) BLE Mesh

Reset your device (refer to reset instructions)

- 1 Log into the SYLVANIA App
- 2 Select the menu at the top left corner
- 3 Select firmware updates
- 4 Find your device
- 5 Select the settings button on the right of the device
 - a. Confirm update is to change the system compatibility from Apple Homekit to BLE Mesh
 - i. If yes: Select OK to update
 - i. Select cancel if the update is to convert the system compatibility from BLE Mesh to Apple Homekit
- 6 Complete update if required

For more information and the most up to date installation and SMART product details, please visit www.sylvania.com/smartplussupport

For more information on our SMART+ Device or to watch our instructional video, please visit



www.sylvania.com/smartplussupport:

LEDVANCE LLC

200 Ballardvale Street
Wilmington, MA 01887 USA
Phone: 1-800-LIGHTBULB
(1-800-544-4828)
WWW.SYLVANIA.COM

© 2019 LEDVANCE LLC
Product licensee of trademark
SYLVANIA in general lighting

